

CASEY O'NEILL

EMPLOYMENT HISTORY

Walgreens-Certified Senior Pharmacy Technician

05/2013 -Present

3020 Mayfield Rd, Cleveland Heights, OH 44118

- Transfer prescriptions into computer and filled prescriptions.
- Send messages to doctors requesting refills for customers. As needed, ability to identify and recognize problematic factors, collect additional information/documents, establish facts, and make determinations.
- Ability to operate and care for automated dispensing equipment (cells).
- Thorough understanding of inventory procedures and pharmacy information systems.
- Speak with insurance companies about customer's prescription coverage and verifying eligibility
- Ability to work independently to complete various tasks using regulations/policies to insure compliance and accuracy, allowing more time for pharmacist to process scripts.
- Explain technical and complex information to various audiences of social/economic backgrounds.
- Certified in Medication Therapy Management (2016)
- Provide and disseminate information orally: Use innovative and creative problem solving to communicate effectively orally and in writing, with various audiences. This was done in an accurate, timely, and courteous manner.
- Committee Member or Customer Service Survey Satisfaction Scores improvement team (2016)
- Assigned lead of biweekly work schedules for all Pharmacy Technicians.
- Train and provide guidance to new Pharmacy Technicians.

EDUCATION/DEGREE

Cuyahoga Community College-Associates of Science in Pharmacy Technology/Pharmacy Technician Student Practicums

9/2011- 8/2013

Cuyahoga Community College- Highland Hills, OH

- Pharmacy Club
- Health Care related courses/training: Prerequisites; Pharmacy Practice 1 & 2 ; Pharmacology and Therapeutics 1&2;
- Medication Calculations; Medical Terminology; Human Biology; Bioethics
- Dean's List in Spring 2013

Walgreens Practicum-Cleveland Heights/Shaker Heights, OH

- Transfer prescriptions into computer and filled prescriptions, send messages to doctors requesting refills for customers, and speak with insurance companies about customer's prescription coverage and verifying eligibility

University Hospitals Home Care Services Practicum-Warrensville Heights, OH

- Knowledge of aseptic techniques
- Used proper aseptic technique to make a variety of intravenous medications.
- Performing calculations to retrieve the correct supplies needed for mixing TPNs
- Pulling supplies from the warehouse both to fill orders and prepare boxes to send to patient's homes

Kindred Hospital-Pharmacy Technician Practicum-Cleveland Heights, OH

- Knowledge of aseptic techniques.
- With the use of proper aseptic technique, I made several different intravenous medications.
- Compounded medications and transferred them into unit dose syringes, oral suspensions, and solutions
- Rounds: went into patient's rooms and exchanged their medication bags every other day.

OTHER ACCOMPLISHMENTS:

Academic Award in Chemistry 2007/2008 & Academic Award in Health 2007