

Summer Haggins RN, MBA

PROFILE

- 17 years of nursing, staff leadership, patient treatment, surgical assisting, monitoring, unit operations, clinical auditing and reporting experience.
- Highly knowledgeable in responding to emergency situations and executing patient interventions.
- MBA degree in Healthcare Administration and BS degree in Nursing.
- Thoroughly skilled in dynamic team support and leadership.
- Effective team player with strong decision-making skills.
- Self-directed, self-motivated individual.
- Well-organized multi-tasker with strong detail orientation
- Published Author
- Certified Life Coach

PROFESSIONAL EXPERIENCE

Nurse Coordinator/Case Manager, Fresenius First Call Care Navigation Unit, Austin, TX — 2016 – Present

- Utilize clinical judgment, analysis and critical thinking to facilitate the coordination of care for dialysis patients assigned to the Care Navigation Program.
- Collaborate with clinical and non-clinical staff to develop an individual plan of care to meet the patient's needs.
- Collaborate with patients, doctors and others team members to reduce patients' hospitalization rates.

VP of Administrations, Lakewood College, Cleveland Heights, OH — 2013 – 2015

- Planned, developed, implemented, organized and directed the organizations' administration function and performance.
- Oversaw the entire human resources function and activities.
- Ensured compliance with organizations' policies, standards and regulations.

Nurse Manager, Jennings Center for Older Adults, Garfield Heights, OH — 2010 – 2013

- Skillfully directed planning, renovation and transition of formerly 18-bed rehabilitation unit to 27-beds.
- Participated in monthly quality assurance meetings and strategic planning to improve patient care.
- Accurately processed monthly performance reports and audit interventions.
- Trained personnel in clinical procedures and software applications.
- Regularly collaborated with Director of Social Services regarding admissions.

ICU Charge Nurse, Hillcrest Hospital, Mayfield Heights, OH — 2008 – 2010

- Conscientiously provided treatment to the critically ill and coordinated between patients and doctors.
- Skillfully responded to emergency situations and executed punctual interventions.

Interventional Radiology Staff Nurse, Cleveland Clinic, Cleveland, OH — 2007 – 2008

- Provided care, treatment and monitoring to surgical patients, as well as sedation during procedures.
- Diligently served on Nurse Retention Committee and participated in intervention development to keep valued personnel on staff.

Medical & Surgical Staff Nurse, University Hospital Case Medical Center, Cleveland, OH — 2003 – 2006

- Conscientiously provided diverse care for up to nine patients in medical-surgical units.
- Provided care for patients with a variety of chronic and acute illnesses.

EDUCATION

Certified Personal Trainer – NASM — 2016

Certified Life Coach – Life Purpose Institute — 2015

Master of Business Administration, Healthcare Administration, Cleveland State University — 2007

Bachelor of Science, Nursing, Ursuline College — 2003