

JASMINE L. (FLUKER) VIOLA

EDUCATION

TIFFIN UNIVERSITY

Masters of Science in Justice Administration
Masters of Science in Criminal Behavior

Tiffin, Ohio

BOWLING GREEN STATE UNIVERSITY

Bachelor of Arts in Sociology, Minor in Psychology

Bowling Green, Ohio

PROFESSIONAL EXPERIENCE

Volunteers of America

AOD Counselor

Toledo, Ohio
August 2017-Present

- Provides individual/group counseling
- Investigates incidents of resident misconduct
- Assists with the departments Quality assurance process
- Practice non-violent crisis intervention skills
- Identify issues, create goals and treatment plans
- Teach behavior modification techniques
- Responsible for accessing new residents through Ohio Risk Assessment System

Wood County Sheriffs Office

Corrections Deputy

Bowling Green, Ohio
February 2016-July 2017

- Perform business and record keeping functions
- Investigates incidents of inmate misconduct and victimization
- Supervise inmates during meals and recreational activities
- Practice non-violent crisis intervention skills in a hostile environment
- Ensures the safety and security of facility through safety checks and routine reports
- Control contraband through the use of body scanner
- Responsible for the booking and release of inmates

Treatment Accountability for Safer Communities of Northwest Ohio

Second Chance Act Case Manager/ Assessment Clinician

Toledo, Ohio
August 2015- February 2016

- Maintain case documentation and review clinical assessments of clients
- Act as liaison between the court/criminal justice system and treatment services
- Meet with clients within prison, jails and hospitals
- Women's Trauma group facilitator
- Perform alcohol and drunk assessments for minors
- Evaluate clients for chemical dependency issues and assess changes in the clients condition/treatment needs
- Prepare discharge plans, time logs and statistics
- Monitor the progress of offenders through Second Chance Act

Wood County Juvenile Detention
Detention Officer

Bowling Green, Ohio
October 2014 – February 2016

- Monitor the safety of detained youths and practicing defense tactics as needed
- Prepare daily reports
- Receive and discharges all detained youths
- Attend court hearings and promote rational behavior teaching program
- Practices emergency response procedures “non violent crisis intervention”
- Monitors security of the facility through safety checks.
- Supervises visitation, recreation activities, and level advancements

Senior Helpers
State Tested Nursing Assistant/Caregiver Mentor

Waterville, Ohio
January 2012-November 2015

- Assist with the recruiting and hiring of potential candidates
- Educate caregivers on policies and procedures
- Address caregiving staff at company events
- Act as a resource
- Supervise the self-administration of medication
- Prepare daily reports
- Conducts new employee orientation
- Advises management regarding appropriate resolution of employee relations issues

Marc's
Cashier Supervisor

Elyria, Ohio
May 2008 –December 2011

- Supervise cashiers during regular business hours
- Respond to technical issues in a timely manner
- Stock and reorganize shelves after hours
- Check inventory and document orders
- Train new cashiers
- Work with management on customer services initiatives
- Resolve customer complaints

CERTIFICATIONS

- CPR & First Aid
- CPR/First Aid/ AED Instructor
- Non Violent Crisis Intervention
- Teaching English as a Second Language (TESOL Certification)
- Chemical Dependency Counselor's Assistant
- Ohio Risk Assessment System Certified
- LEADS Certified
- Diagnostic and Statistical Manual of Mental Disorders IV
- Emergency Response Training
- Crisis De-escalation
- Prison Rape Elimination Act
- Self Administration of Medication Training
- OPOTA Corrections Academy

- OPOTA Defensive Tactics Training
- OC & Taser Certification
- Positional Asphyxia
- Unarmed Self-Defense

SKILLS

- Problem solving
- Communication
- Attention to detail
- Leadership
- Positivity